

Professional Services



Sielox Class - Deployment Services

Deployment Services offered by Sielox will provide the end-user with a system that is ready to use when installed. Initial configuration by Sielox will include the user database, basic Sielox Class alerts, and site specific alerts based on the end-users Standard Operating Procedures.

To perform Sielox Class Deployment Services, the end-user must provide the user list and associated user groups, a floor plan map that can be re-sized at high resolution to 2200x1200 pixels, the requested status conditions and orders, and an overview of which alerts will be utilized. The following bullets give a detailed description about everything included in the Sielox Class Deployment Services:

- One hour webinar with end-user before configuration starts to detail the procedures to be in place at that facility.
- Configuration of the user groups and user database.
- Email and text alerts.
- Upload building floor plans and build out locations on map.
- Configuration of Color Conditions (up to 8 conditions, select order).
- Up to 5 Alert Level instruction pop-ups (instructions specific to building procedures)
- Up to 4 Alert Level pop-up alerts (standard Sielox Class pop-up with audible alert)
- Up to 8 Condition Change pop-up alerts
- Up to 10 Highlight Event triggers
- One hour follow up webinar to show end-user the functionality of the system before it is shipped.

Sielox Class - Integration Services

Integration Services offered by Sielox will provide the end-user with a Class system that is set to integrate with existing security and other notification systems. Integration services, with the exception of live video feed pop-ups, will require the installation of a Sielox 1700 Controller. Sielox will provide the configuration needed to the Class appliance, but installation of the 1700 Controller will be provided by the Business Partner. The following bullets give a detailed description about everything included in the Sielox Class Integration Services.

- Configuration of up to 75 live video feed pop-ups for visible stream, non-authenticated IP cameras. End-User provides diagram of cameras and corresponding rooms.
- Configuration of outputs to Access Control system for Lockdown of doors.
- Configuration of up to 60 outputs to PA and other Paging systems.
- Configuration of inputs for integration of hardwired buttons to change location status.
- Configuration of inputs for integration of motion sensors to change location status.
- Configuration of inputs for integration of card readers to change location status.

